



Te Kaunihera o
MANUKAU
City Council

Manukau City Council
Dog Policy and Practices
Annual Report 2008 - 2009

August 2009

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Executive Summary

The purpose of this document is to report on the administration of the “*Manukau City Policy on Dogs 2004*”, dog control practices, and dog related statistics, between 1 July 2008 and 30 June 2009.

The Manukau City Policy on Dogs 2004 explains how “we” as dog owners, the general public, and Council want to live with dogs (Our Objectives), what needs to be done to achieve our objectives (Our Policies), and what the Council can do to help dog owners and the general public achieve those policies.

Our Objectives

- 1. We want dog owners to be able to provide for the exercise and recreational needs of their dogs and themselves.*
- 2. We want to minimise any danger, distress, and nuisance from dogs to the community generally.*
- 3. We want to avoid the inherent danger to children from uncontrolled dogs in public places.*
- 4. We want to be able to use streets and public places without fear of attack or intimidation by dogs.*

Source: Policy on Dogs 2004

In 2008/09 Council provided a wide variety of dog management services to help dog owners and the general public achieve our policies including registration, education, patrol, complaint response, and enforcement.

Overall, indicators remain positive that we are continuing achieve our objectives.

The number of dog complaints overall continues to decline for the sixth consecutive year while population continues to grow, with both dog attack and aggressive dog complaints on people at their lowest recently recorded levels.

Dog complaints reduced from 6,462 in 2007/08 to 6,001 in 2008/09, a 7.1% decrease, dog attack complaints on people decreased from 272 to 226 and aggressive dog complaints on people decreased from 453 to 342.

The existing suite of services is considered appropriate and Council will continue to implement incremental improvements in 2009/10.

Meanwhile a survey of dog owners undertaken in 2007 found that 54% believe there are enough opportunities to exercise dogs, despite there being a very significant level of confusion over dog access rules.

Introduction

The purpose of this document is to report on the administration of the *“Manukau City Policy on Dogs 2004”*, dog control practices, and dog related statistics, between 1 July 2008 and 30 June 2009.

The report is required by section 10A of the Dog Control Act 1996 and must be publicly notified.

The Manukau City Policy on Dogs 2004 (“Policy on Dogs”) was adopted on 30 September 2004 (Council Minute no. CL/SEP/1671/04) following the consideration on 659 submissions (including three petitions) containing a total of 2,593 points of submission between July and August 2004.

The Policy on Dogs aims to encourage responsible dog ownership and community awareness to promote places to live, work and play where dogs and people can happily co-exist. The Policy on Dogs explains how “we” as dog owners, the general public, and Council want to live with dogs (Our Objectives), what needs to be done to achieve our objectives (Our Policies), and what the Council can do to help dog owners and the general public achieve those policies.

For more information on:

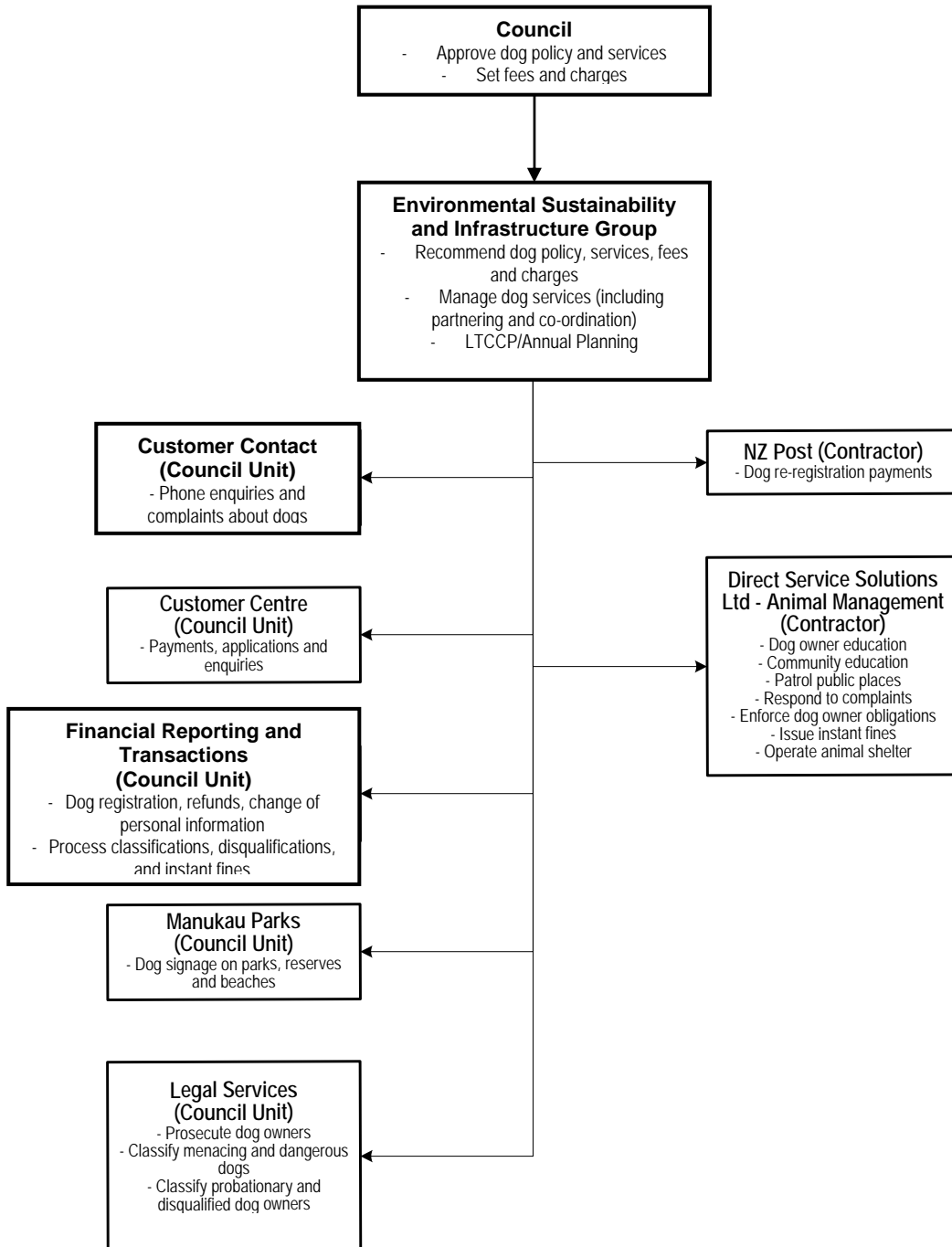
- on the policy on dogs, read the *“Manukau City Policy on Dogs 2004”*;
- on the importance of the objectives and policies, and summary of what the Act says read *“Dog Management in Manukau City”*;

The above information can be inspected at the Manukau City Council Customer Services Centre, Kotuku House, Manukau Square; any Manukau City Council library through their internet service; and council’s website www.manukau.govt.nz > Council Services > Animal Management > Dog policy, bylaw, reports.

PART A – DOG CONTROL POLICY AND PRACTICES

Structure of Dog Management Services

The following diagram illustrates the groups currently involved in providing dog management services in Manukau City and provides an example of what they do.



OBJECTIVES OF POLICY ON DOGS

How do we as a community want to live with dogs?

Our Objectives

- 1. We want dog owners to be able to provide for the exercise and recreational needs of their dogs and themselves.*
- 2. We want to minimise any danger, distress, and nuisance from dogs to the community generally.*
- 3. We want to avoid the inherent danger to children from uncontrolled dogs in public places.*
- 4. We want to be able to use streets and public places without fear of attack or intimidation by dogs.*

Source: Policy on Dogs 2004

How are we doing?

The success of the administration of the Policy on Dogs to achieve our objectives is measured using four indicators of success, one for each objective (see Table 1).

In 2008/09 Council provided a wide variety of dog management services to help dog owners and the general public achieve our policies including registration, education, patrol, complaint response, and enforcement.

Overall, indicators remain positive that we are continuing achieve our objectives.

The number of dog complaints overall continues to decline for the sixth consecutive year while population continues to grow, with both dog attack and aggressive dog complaints on people at their lowest recorded levels.

Dog complaints reduced from 6,462 in 2007/08 to 6,001 in 2008/09, a 7.1% decrease, dog attack complaints on people decreased from 272 to 226 and aggressive dog complaints on people decreased from 453 to 342.

The existing suite of services is considered appropriate and Council will continue to implement incremental improvements in 2009/10.

Meanwhile a survey of dog owners undertaken in 2007 found that 54% believe there are enough opportunities to exercise dogs, despite there being a very significant level of confusion over dog access rules.

Table 1: Success of Policy on Dogs 2004/05

Indicator of Success	Score																																										
<p>1. When the majority of registered dog owners feel dog access rules enable them to provide for the adequate exercise of their dog (Objective 1)</p>	<p>A survey of 201 dog owners in September 2007 found:</p> <ul style="list-style-type: none"> ➤ 54% saying there are enough opportunities ➤ 40% saying there are not enough opportunities <p>The survey found a link between the percentage of dog owners saying there are not enough opportunities and a very significant level of confusion over dog access rules. The survey recommends a targeted communication programme (not signage) to address the level of confusion and consequently improve the percentage of favourable responses.</p>																																										
<p>2. When dog related complaints decreases (Objective 2)</p>	<p>Dog complaints have declined for the sixth year in a row. The lowest since 2000/01.</p> <table border="1" data-bbox="496 613 1364 958"> <thead> <tr> <th data-bbox="496 613 608 645">Year</th> <th colspan="2" data-bbox="608 613 1364 645">Number of Dog Complaints</th> </tr> <tr> <th data-bbox="496 645 608 676"></th> <th data-bbox="608 645 999 676">Complaints</th> <th data-bbox="999 645 1364 676">% Change</th> </tr> </thead> <tbody> <tr><td data-bbox="496 676 608 707">2001/02</td><td data-bbox="608 676 999 707">7,573</td><td data-bbox="999 676 1364 707">11.70%</td></tr> <tr><td data-bbox="496 707 608 739">2002/03</td><td data-bbox="608 707 999 739">8,573</td><td data-bbox="999 707 1364 739">13.20%</td></tr> <tr><td data-bbox="496 739 608 770">2003/04</td><td data-bbox="608 739 999 770">7,874</td><td data-bbox="999 739 1364 770">-8.20%</td></tr> <tr><td data-bbox="496 770 608 801">2004/05</td><td data-bbox="608 770 999 801">7,760</td><td data-bbox="999 770 1364 801">-1.40%</td></tr> <tr><td data-bbox="496 801 608 833">2005/06</td><td data-bbox="608 801 999 833">6,918</td><td data-bbox="999 801 1364 833">-12.20%</td></tr> <tr><td data-bbox="496 833 608 864">2006/07</td><td data-bbox="608 833 999 864">6,745</td><td data-bbox="999 833 1364 864">-2.60%</td></tr> <tr><td data-bbox="496 864 608 896">2007/08</td><td data-bbox="608 864 999 896">6,462</td><td data-bbox="999 864 1364 896">-4.40%</td></tr> <tr><td data-bbox="496 896 608 927">2008/09</td><td data-bbox="608 896 999 927">6,001</td><td data-bbox="999 896 1364 927">-7.13%</td></tr> </tbody> </table>	Year	Number of Dog Complaints			Complaints	% Change	2001/02	7,573	11.70%	2002/03	8,573	13.20%	2003/04	7,874	-8.20%	2004/05	7,760	-1.40%	2005/06	6,918	-12.20%	2006/07	6,745	-2.60%	2007/08	6,462	-4.40%	2008/09	6,001	-7.13%												
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<p>3. When dog attacks or rushings in public places on children under 16 years of age decreases (Objective 3)</p>	<p>Currently Council prosecutes all instances of dog attacks or rushings on children. Data was first collected in 2007/08 and has reduced in 2008/09.</p> <table border="1" data-bbox="496 1070 1364 1182"> <thead> <tr> <th data-bbox="496 1070 608 1102"></th> <th colspan="2" data-bbox="608 1070 1364 1102">Prosecutions Initiated for Dog Attacks or Rushings on Children</th> </tr> </thead> <tbody> <tr><td data-bbox="496 1102 608 1133">2007/08</td><td data-bbox="608 1102 999 1133">8</td><td data-bbox="999 1102 1364 1133"></td></tr> <tr><td data-bbox="496 1133 608 1164">2008/09</td><td data-bbox="608 1133 999 1164">2</td><td data-bbox="999 1133 1364 1164"></td></tr> </tbody> </table>		Prosecutions Initiated for Dog Attacks or Rushings on Children		2007/08	8		2008/09	2																																		
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<p>4. When dog attacks, rushing dogs, and aggressive dogs in public places decreases (Objective 4)</p>	<p>The number of dog attack and aggressive dogs complaints have decreased to their lowest recorded levels.</p> <table border="1" data-bbox="496 1294 1364 1563"> <thead> <tr> <th data-bbox="496 1294 608 1326">Year</th> <th colspan="2" data-bbox="608 1294 1364 1326">Dog Attack Complaints on People</th> </tr> <tr> <th data-bbox="496 1326 608 1357"></th> <th data-bbox="608 1326 999 1357">Complaints</th> <th data-bbox="999 1326 1364 1357">% Change</th> </tr> </thead> <tbody> <tr><td data-bbox="496 1357 608 1388">2003/04</td><td data-bbox="608 1357 999 1388">370</td><td data-bbox="999 1357 1364 1388">5.10%</td></tr> <tr><td data-bbox="496 1388 608 1420">2004/05</td><td data-bbox="608 1388 999 1420">271</td><td data-bbox="999 1388 1364 1420">-36.50%</td></tr> <tr><td data-bbox="496 1420 608 1451">2005/06</td><td data-bbox="608 1420 999 1451">257</td><td data-bbox="999 1420 1364 1451">-5.40%</td></tr> <tr><td data-bbox="496 1451 608 1482">2006/07</td><td data-bbox="608 1451 999 1482">256</td><td data-bbox="999 1451 1364 1482">0.00%</td></tr> <tr><td data-bbox="496 1482 608 1514">2007/08</td><td data-bbox="608 1482 999 1514">272</td><td data-bbox="999 1482 1364 1514">6.30%</td></tr> <tr><td data-bbox="496 1514 608 1545">2008/09</td><td data-bbox="608 1514 999 1545">226</td><td data-bbox="999 1514 1364 1545">-16.91%</td></tr> </tbody> </table> <table border="1" data-bbox="496 1599 1364 1800"> <thead> <tr> <th data-bbox="496 1599 608 1630">Year</th> <th colspan="2" data-bbox="608 1599 1364 1630">Aggressive Dog Comp. on People</th> </tr> <tr> <th data-bbox="496 1630 608 1662"></th> <th data-bbox="608 1630 999 1662">Complaints</th> <th data-bbox="999 1630 1364 1662">% Change</th> </tr> </thead> <tbody> <tr><td data-bbox="496 1662 608 1693">2005/06</td><td data-bbox="608 1662 999 1693">439</td><td data-bbox="999 1662 1364 1693">n/a</td></tr> <tr><td data-bbox="496 1693 608 1724">2006/07</td><td data-bbox="608 1693 999 1724">490</td><td data-bbox="999 1693 1364 1724">11.60%</td></tr> <tr><td data-bbox="496 1724 608 1756">2007/08</td><td data-bbox="608 1724 999 1756">453</td><td data-bbox="999 1724 1364 1756">-8.20%</td></tr> <tr><td data-bbox="496 1756 608 1787">2008/09</td><td data-bbox="608 1756 999 1787">342</td><td data-bbox="999 1756 1364 1787">-24.50%</td></tr> </tbody> </table>	Year	Dog Attack Complaints on People			Complaints	% Change	2003/04	370	5.10%	2004/05	271	-36.50%	2005/06	257	-5.40%	2006/07	256	0.00%	2007/08	272	6.30%	2008/09	226	-16.91%	Year	Aggressive Dog Comp. on People			Complaints	% Change	2005/06	439	n/a	2006/07	490	11.60%	2007/08	453	-8.20%	2008/09	342	-24.50%
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It needs to be acknowledged that the indicators of success are influenced by a number of factors, including people's tolerance of dogs and their owners, people's willingness to contact Council, population growth and population density. Nevertheless, looking at all four measures together provides a useful indication of success.

Policy 1 of Policy on Dogs

What needs to be done to achieve our objectives?

POLICY 1 - Identify the Owner of Every Dog

All dog owners must register, and where required from 1 July 2006 microchip their dogs, to formally identify the person responsible for the care and control of every dog.

Source: Policy on Dogs 2004

What did Council say it would do to help dog owners and the general public achieve this policy?

- 1.1 *Keep a register of dogs, provide information to the National Dog Control Information Database, set registration fees, and provide dog owners with relevant information.*
- 1.2 *Inform and educate dog owners to encourage registration and microchipping.*
- 1.3 *Send annual registration notices to all known dog owners.*
- 1.4 *Offer incentives to owners to register and microchip their dog. For example, lower registration fees for responsible dog owners.*
- 1.5 *Take enforcement action against owners of unregistered dogs.*

Source: Policy on Dogs 2004

What has Council done to help dog owners and the general public achieve this policy?

- Undertaken a survey in August 2007 to estimate the number of dogs in Manukau City (as opposed to those the Council is aware of). The survey estimated that dog ownership has decreased 32% since 1992. While the estimated overall number of dogs reduced slightly from 25,450 in 1992 to 24,899 in 2007, the number of households has increased from 64,523 in 1992 to 96,422 in 2007. The survey's also found that maori and pacific island dog owners are less likely to have a registered dog.
- At the end of 2008/09, the Council had around 18,100 registered dogs, and held an estimated 1,500 unregistered dogs not subsequently registered¹, a total of 19,600 dogs from a total estimated population of around 25,000 dogs.
- Development of new Dog Management System to enable owner, dog, complaint and enforcement information to be held and to update the National Dog Database (Policy 1.1).
- Set registration fees for 2009/10 through the Annual Plan process. Fees were adjusted for inflation (Policy 1.1).
- Sent annual registration notices, the Policy on Dogs and *The Pooch Press 2009* to all known dog owners in June 2008 (Policy 1.2 and 1.3).
- Continued to apply a 50% discount on registration fees to all dog owners who had *Responsible Dog Owner status (formerly called Approved Dog Owner)* (Policy 1.4).
- Continued to run *Registration "Early Bird" Competition* giving automatic entry to all dog owners who register their dogs on time (Policy 1.4).
- Held 889 dogs from owners who did not register their dog, and issued 1,049 instant \$300 fines to owners who did not register their dog (Policy 1.5).
- Carried out surveys to find unregistered dogs throughout the year (Policy 1.5).

¹ Estimated by subtracting the number of dogs claimed from the number of dogs held. Assumes all registered dogs are claimed even though in reality this is not the case.

Policy 2 of Policy on Dogs

What needs to be done to achieve our objectives?

Policy 2 - Provide for Dog Access to Public Places

Dog owners must be provided with a reasonable level of access to public places without compromising public safety and comfort.

Source: Policy on Dogs 2004

What did Council say it would do to help dog owners and the general public achieve this policy?

- 2.1 *When preparing plans or making bylaws controlling the access of dogs to public places:*
 - a. *Recognise dog owners as a user of public places.*
 - b. *Aim for integration not separation of dogs and their owners with other users of public places.*
 - c. *Consider dog access to public places on a city wide basis.*
 - d. *Aim to provide a range of opportunities for owners to exercise their dogs depending on their needs (eg. provision of off-leash areas or where appropriate bins for dog faeces).*
 - e. *Ensure controls on dog access are clear to everyone.*
- 2.2 *Make bylaws that:*
 - a. *Identify public places where owners can use their good judgement to take their dog under control either on a leash or off a leash; public places where owners are required to keep their dog under control on a leash; and public places where dogs are prohibited. Refer to section named "Dog Access Areas" for details.*
 - b. *Define the term "control" to mean that the dog is not causing a nuisance to any person, distress, danger, injury to any person, domestic animal, stock or poultry, or protected wildlife, or causing any property damage and the person in charge of a dog is able to obtain an immediate and desired response from the dog by use of a leash, voice commands, hand signals, whistles or other effective means.*
 - c. *Require dogs classified by Council as a dangerous dog to be controlled by their owners on a leash at all times in any private way (including shared driveway) or public place.*
 - d. *Require dog owners to carry receptacles to remove dog faeces, and to immediately remove any faeces left by their dog, in any place other than their own property.*
 - e. *Recognise that working dogs while working and dogs contained in a vehicle or cage, should not be prohibited from public places or required to be controlled on a leash.*
 - f. *Allow an event organiser to determine the appropriate level of dog access for that event at their discretion or in accordance with any conditions of the Council or the Auckland Regional Council.*
- 2.3 *Identify areas where dogs are prohibited by the Department of Conservation ...*
- 2.4 *Take enforcement action against owners who breach the Act or bylaws by failing to contain or control their dogs.*

Source: Policy on Dogs 2004

What has Council done to help dog owners and the general public achieve this policy?

- A survey of 201 dog owners in September 2007 found that 54% believe there are enough opportunities to exercise dogs, despite there being a very significant level of confusion over dog access rules.
- While 40% consider there are not enough dog exercise opportunities, there is a link with this response and responses thinking off-leash areas were on-leash or prohibited:
 - 33% believe dogs have priority in "Under Control Off Leash Areas" (they do not)
 - 73% believe playing field surfaces are either on-leash or off-leash (prohibited)
 - 62% believe parks (other than sports parks) are on-leash (generally off-leash)
 - 52% believe playgrounds are on-leash areas (prohibited)
 - 45% believe beaches in winter daytime are on-leash or prohibited while in summer daytime 48% believe beaches are on-leash or off-leash (popular beaches are prohibited in summer during the day, otherwise under control off-leash)

- The survey concludes that more signage is not the answer, but a communication programme aimed particularly at non-europeans and those in central, south and west areas of Manukau City.
- Other highlights of the survey include:
 - 98% know footpaths are on-leash areas
 - 26% want a designated dog park
 - Most dog exercise is on leash (58%), 23% half and half and 16% mostly off-leash
 - Dogs (and owners) exercised on average 5.3 times over an average of 4.3 days for an average of 3.6 hours a week
 - Non-european owners and owners of multiple dogs typically exercised less than 2 days a week
 - Exercise undertaken with owner or co-owner
 - 26% usually or sometimes drive to an exercise location, the majority usually set out from home
 - The majority usually exercise on footpaths (74%), 45% in a park and 18% on a beach.
- The Council considered a preliminary investigation on the concept, location, and cost of an enclosed 'dog park' facility in October 2006 but declined to proceed with further investigations at this time (Policy 2.1).
- Adopted bylaws relating to dog access in public places in accordance with agreed principles on 30 September 2004 (Policy 2.1, 2.2 and 2.3).
- Carried out 969 foot patrols on parks, reserves, beaches, and more importantly 382 'blitzes' city wide. Blitzes focus resources in areas and times with the most potential for conflict and are more effective than general patrols. This includes around schools in the morning and afternoon, rubbish days, and problem streets or reserves (Policy 2.4).

Policy 3 of Policy on Dogs

What needs to be done to achieve our objectives?

Policy 3 - Encourage Responsible Dog Ownership

Dog owners must be encouraged to meet their obligations under the Dog Control Act and Council's Bylaws to ensure the health, well-being and safety of dogs and the general public.

Source: Policy on Dogs 2004

What did Council say it would do to help dog owners and the general public achieve this policy?

3.1 Reward responsible dog owners.

3.2 Inform and educate dog owners.

Source: Policy on Dogs 2004

What has Council done to help dog owners and the general public achieve this policy?

- Provided information at Council's website www.manukau.govt.nz > Council Services > Animal Management
- Provided information to pet shops and veterinary clinics in Manukau City.
- Gave 426 reward vouchers to dog owners.
- Operated a Responsible Dog Owner Programme which involves a property inspection and demonstration of knowledge of responsible dog ownership. In 2008/09, 286 applications were granted and 7 were declined.
- Ran 12 free obedience/temperament evaluation sessions to owners of registered dogs in March 2009. 107 dog owners participated with a 93% satisfaction rating.
- Provided awareness campaigns on registration, adoption, dog access restrictions in parks, education programmes, stray dogs, amnesty, summer beach restrictions, microchipping, lost dogs, care of dogs over holidays, free dog training and removal of faeces in local newspapers.
- Also read Policy 1 and Policy 5.

Policy 4 of Policy on Dogs

What needs to be done to achieve our objectives?

Policy 4 - Enforce Dog Owner Obligations

Powers of enforcement under the Dog Control Act 1996 should be used to the fullest extent necessary to ensure public safety and comfort and to penalise and deter irresponsible dog ownership.

Source: Policy on Dogs 2004

What did Council say it would do to help dog owners and the general public achieve this policy?

- 4.1 *Establish a response service to receive, investigate and resolve dog complaints from members of the public.*
- 4.2 *Remove dogs threatening public safety and comfort.*
- 4.3 *Issue infringement notices, prosecute owners, and use menacing or dangerous dog classifications, and probationary and disqualified dog owner classifications.*
- 4.4 *Make bylaws that:*
 - a. *Require a licence to be obtained where more than two dogs are kept on any land or premises (whether or not the dogs have the same owner) other than in the following zones of the Manukau City Operative District Plan 2002: Rural 1, 2, 3 and 4, Future Development Stage 1 and Stage 2, Flat Bush Countryside Transition, Mangere Puhinui Heritage and Mangere Puhinui Rural.*
 - b. *Require the containment of bitches in season and the containment of dogs infected with a contagious disease other than when being transported to a veterinary clinic, or another property in regard to bitches in season with the consent of the occupier.*
 - c. *Require the neutering of dogs where they have not been kept under control on more than one occasion.*

Source: Policy on Dogs 2004

What has Council done to help dog owners and the general public achieve this policy?

- Responded to 6,001 dog related complaints (see Part B Table 1 for details). Overall, there were 22,980 dog related calls received by the Council's Call Centre and Animal Shelter, comprising of 11,758 frequently asked questions, 7,480 requests for service, 2,565 cases and fulfilments, and 1,177 other call centre interactions and 2,115 calls to the Animal Shelter (Policy 4.1).
- Held 3,157 dogs at the animal shelter (Policy 4.2).
- Issued 2,071 infringements and made 51 prosecutions (Policy 4.3).
- Adopted bylaws relating to more than two dogs on a property, bitches in season, dogs infected with a contagious disease, and the neutering of roaming dogs on 30 September 2004 (Policy 4.4a, 4.4b, 4.4c).
- Developed new Dog Management System to provide more efficient processing of infringements, prosecutions, and dog and owner classifications (Policy 4.3).

Policy 5 of Policy on Dogs

What needs to be done to achieve our objectives?

Policy 5 - Educate the Community About Dogs

The community must be aware of how to live with dogs to minimise danger, distress and nuisance.

Source: Policy on Dogs 2004

What did Council say it would do to help dog owners and the general public achieve this policy?

5.1 Inform and educate dog owners and the general public about dogs.

Source: Policy on Dogs 2004

What has Council done to help dog owners and the general public achieve this policy?

- Presented to 2,214 kindergarten, primary and intermediate school pupils city wide.
 - Had displays at 4 events including Franklin A & P Show, Clevedon A&P show, and Ambury Farm.
 - Presented to 165 adults from 7 community groups and organisations, including Erin Park Retirement Village, Manurewa Community Street Patrol Group, Manurewa Neighbourhood Support Group, Manukau Business Consultants, Trust Power, Community Constables and Kidz First Home Care Nurses.
 - Also read Policy 1 and Policy 3.
-

Policy 6 of Policy on Dogs

What needs to be done to achieve our objectives?

Policy 6 – A Consistent Approach to the Management of Dogs in the Auckland Region

The City and District Councils of the Auckland Region, the Auckland Regional Council and the Department of Conservation must work proactively towards closer alignment of policy, bylaws, services and practices in respect of dogs to provide greater certainty for the citizens of the Auckland region.

Source: Policy on Dogs 2004

What did Council say it would do to help dog owners and the general public achieve this policy?

6.1 Participate in regional groups to discuss dog related policies, bylaws, services and practices.

Source: Policy on Dogs 2004

What has Council done to help dog owners and the general public achieve this policy?

- Participated on *Dog Policy and Bylaws – Regional Coordination Group* for the development of the Policy on Dogs 2004 and associated bylaw.
 - Attended the Companion Animal Annual Conference.
 - Jointly operate the animal shelter with Papakura District Council.
-

Policy 7 of Policy on Dogs

What needs to be done to achieve our objectives?

Policy 7 - Provide Adequate Funding for Dog Management Services

Adequate funding must be provided to maintain an acceptable level of dog management services. When considering dog related fees, the Council must take into account the user pays principle, penalty based fees, legislative requirements, Council's Funding Policy, recognition of responsible dog ownership, and community responsibilities.

Source: Policy on Dogs 2004

What did Council say it would do to help dog owners and the general public achieve this policy?

7.1 *Set reasonable fees for the registration and control of dogs.*

7.2 *Set lower registration fees for responsible dog owners.*

7.3 *Set a higher registration fee for the late registration of dogs.*

Source: Policy on Dogs 2004

What has Council done to help dog owners and the general public achieve this policy?

- Set registration fees for 2009/10 through Annual Plan process. Fees adjusted for inflation (Policy 7.1).
- Continued to apply a 50% discount on registration fees to all dog owners who had *Responsible Dog Owner* status (Policy 7.2).
- Continued to apply a higher late registration fee (Policy 7.3).
- Monitored revenue from dog registration, fees, penalties, infringement and court fines and expenditure associated with the cost of providing dog management services as part of the annual plan process (Policy 7).

Policy 8 of Policy on Dogs

What needs to be done to achieve our objectives?

Policy 8 - Gather Information to Assess the Effectiveness and Fairness of Our Policy on Dogs

Information must be gathered to assess the effectiveness and fairness of the Policy on Dogs.

Source: Policy on Dogs 2004

What did Council say it would do to help dog owners and the general public achieve this policy?

8.1 *Report annually on the Council's administration of the Policy on Dogs and its dog control practices.*

Source: Policy on Dogs 2004

What has Council done to help dog owners and the general public achieve this policy?

- Prepared this report.
- Continued development of new Dog Management System to provide better reporting.

PART B - STATISTICAL INFORMATION

Table 1: Information Required By Section 10A of the Dog Control Act 1996

Category	As at 30 June 2009	For Period 01 July 2007 - 30 June 2008
1) Total Number of Registered Dogs	<i>18,122²</i>	<i>~ Not Applicable ~</i>
2) Total Number of Probationary Owners	<i>7</i>	<i>0</i>
3) Total Number of Disqualified Owners	<i>3</i>	<i>0</i>
4) Total Number of Dangerous Dogs	<i>18</i>	<i>0</i>
5) Total Number of Menacing Dogs	<i>595</i>	<i>154</i>
6) Total Number of Complaints Received	<i>~ Not Applicable ~</i>	<i>6,001</i>
<ul style="list-style-type: none"> ➤ Roaming Dogs ➤ Barking Dogs ➤ Dog Attacks on People ➤ Dog Attacks on Animals ➤ Aggressive Dogs ➤ Other (including unregistered dogs, breach of dog access rules) 	<i>~ Not Applicable ~</i>	<i>3,576</i> <i>1,398</i> <i>226</i> <i>250</i> <i>398</i> <i>153</i>
7) Total Number of Infringement Notices.	<i>~ Not Applicable ~</i>	<i>2,071</i>
8) Total # Prosecutions Taken	<i>~ Not Applicable ~</i>	<i>51</i>

Table 2: Complaints By Ward

Ward	For Period 01 July 2008 - 30 June 2009	Last Year 01 July 2007 - 30 June 2008
➤ Mangere	954	1,072
➤ Howick	535	580
➤ Botany-Clevedon	651	682
➤ Pakuranga	522	596
➤ Otara	555	656
➤ Papatoetoe	678	658
➤ Manurewa	2106	2,218

² Note: Figure stated is as at 2 June 2009.

Table 3: Reason for Arrival and Departure of Dogs Held at Animal Shelter

Category	For Period 01 July 2008 - 30 June 2009	Last Year 01 July 2007 - 30 June 2008
Dogs Held at Animal Shelter	3,157	3,481
➤ <i>Number of registered dogs held</i>	522	409
➤ <i>Number of unregistered dogs held</i>	2381	3,072
Main Reason for Arrival		
➤ <i>Dog not registered</i>	889	999
➤ <i>Dog not contained on Private Property</i>	55	9
➤ <i>Dog Strayed on Private Property</i>	1,073	1,316
➤ <i>Dog Roaming in Public Place Without its Owner Present</i>	562	464
➤ <i>Dog Barking</i>	24	18
➤ <i>Dog Aggressive</i>	113	96
➤ <i>Dog Attacked Person</i>	78	82
➤ <i>Dog Attacked Domestic Animal</i>	76	41
➤ <i>Dog Amongst Stock or Wildlife</i>	1	8
➤ <i>Dog Voluntary Relinquished by Owner</i>	111	226
➤ <i>Dog Dead</i>	38	50
➤ <i>Owner Failed to Provide for Welfare of Dog</i>	123	140
➤ <i>Miscellaneous</i>	14	32
Reason for Departure		
➤ Dog Claimed by Owner	1,357	1,299
➤ Dog Adopted or Transferred	221	230
➤ Dog Euthansed/Dead	1,586	1,942
➤ Dog Stolen/Escaped	1	4