



Te Kaunihera o
MANUKAU
City Council

Manukau City Council
Dog Policy and Practices
Annual Report 2009 - 2010

July 2010

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Executive Summary

The purpose of this document is to report on the administration of the “*Manukau City Policy on Dogs 2004*”, dog control practices, and dog related statistics, between 1 July 2009 and 30 June 2010.

The Manukau City Policy on Dogs 2004 explains how “we” as dog owners, the general public, and Council want to live with dogs (Our Objectives), what needs to be done to achieve our objectives (Our Policies), and what the Council can do to help dog owners and the general public achieve those policies.

Our Objectives

1. *We want dog owners to be able to provide for the exercise and recreational needs of their dogs and themselves.*
2. *We want to minimise any danger, distress, and nuisance from dogs to the community generally.*
3. *We want to avoid the inherent danger to children from uncontrolled dogs in public places.*
4. *We want to be able to use streets and public places without fear of attack or intimidation by dogs.*

Source: Policy on Dogs 2004

In 2009/10 Council provided a wide variety of dog management services to help dog owners and the general public achieve our policies including registration, education, patrol, complaint response, and enforcement.

Dog complaints rose slightly by 2% (an increase of 121 dog complaints to 6,122) following six consecutive years of reductions from 8,573 in 2002/03 to 6001 in 2008/09. Barking dog complaints accounted for the majority of the increase in dog complaints.

It is positive to note that roaming dog complaints did not increase. Roaming dog complaints accounts for the majority of Manukau City's dog management problem (3,535 complaints in 2009/10 down 41 from 3,576 in 2008/09) and the majority of roaming dogs are unregistered. In this regard, it is also positive to note a 5.8% improvement in registration compliance to 19,170 registered dogs, the highest level in a decade.

Dog attack complaints continue to oscillate around 250 complaints a year, and aggressive dog complaints remain unchanged from the previous year following a 30% reduction from 490 complaints in 2007 to 342 complaints in 2009.

It is considered that the existing suite of services remains appropriate and Council will continue to implement improvements in 2010/11.

Introduction

The purpose of this document is to report on the administration of the *“Manukau City Policy on Dogs 2004”*, dog control practices, and dog related statistics, between 1 July 2009 and 30 June 2010.

The report is required by section 10A of the Dog Control Act 1996 and must be publicly notified.

The Manukau City Policy on Dogs 2004 (“Policy on Dogs”) was adopted on 30 September 2004 (Council Minute no. CL/SEP/1671/04) following the consideration on 659 submissions (including three petitions) containing a total of 2,593 points of submission between July and August 2004.

The Policy on Dogs aims to encourage responsible dog ownership and community awareness to promote places to live, work and play where dogs and people can happily co-exist. The Policy on Dogs explains how “we” as dog owners, the general public, and Council want to live with dogs (Our Objectives), what needs to be done to achieve our objectives (Our Policies), and what the Council can do to help dog owners and the general public achieve those policies.

For more information on:

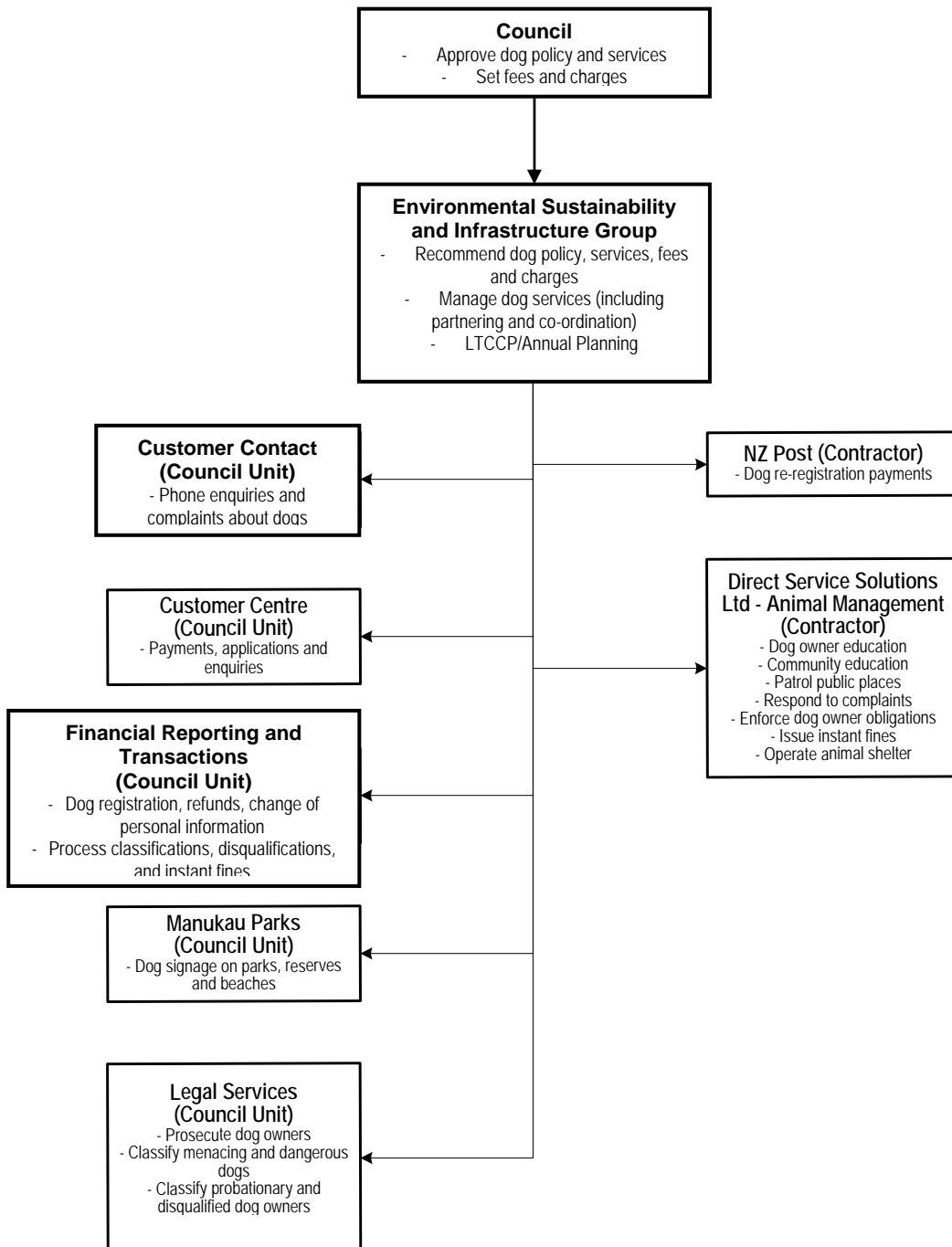
- on the policy on dogs, read the *“Manukau City Policy on Dogs 2004”*;
- on the importance of the objectives and policies, and summary of what the Act says read *“Dog Management in Manukau City”*;

The above information can be inspected at the Manukau City Council Customer Services Centre, Kotuku House, Manukau Square; any Manukau City Council library through their internet service; and council’s website www.manukau.govt.nz > Council Services > Dogs > Dog policy, bylaw, reports.

PART A – DOG CONTROL POLICY AND PRACTICES

Structure of Dog Management Services

The following diagram illustrates the groups currently involved in providing dog management services in Manukau City and provides an example of what they do.



OBJECTIVES OF POLICY ON DOGS

How do we as a community want to live with dogs?

Our Objectives

- 1. We want dog owners to be able to provide for the exercise and recreational needs of their dogs and themselves.*
- 2. We want to minimise any danger, distress, and nuisance from dogs to the community generally.*
- 3. We want to avoid the inherent danger to children from uncontrolled dogs in public places.*
- 4. We want to be able to use streets and public places without fear of attack or intimidation by dogs.*

Source: Policy on Dogs 2004

How are we doing?

The success of the administration of the Policy on Dogs to achieve our objectives is measured using four indicators of success, one for each objective (see Table 1).

In 2009/10 Council provided a wide variety of dog management services to help dog owners and the general public achieve our policies including registration, education, patrol, complaint response, and enforcement.

Dog complaints rose slightly by 2% (an increase of 121 dog complaints to 6,122) following six consecutive years of reductions from 8,573 in 2002/03 to 6001 in 2008/09. Barking dog complaints accounted for the majority of the increase in dog complaints.

It is positive to note that roaming dog complaints did not increase. Roaming dog complaints accounts for the majority of Manukau City's dog management problem (3,535 complaints in 2009/10 down 41 from 3,576 in 2008/09) and the majority of roaming dogs are unregistered. In this regard, it is also positive to note a 5.8% improvement in registration compliance to 19,170 registered dogs, the highest level in a decade.

Dog attack complaints continue to oscillate around 250 complaints a year, and aggressive dog complaints remain unchanged from the previous year following a 30% reduction from 490 complaints in 2007 to 342 complaints in 2009.

It is considered that the existing suite of services remains appropriate and Council will continue to implement improvements in 2010/11.

Table 1: Success of Policy on Dogs 2004/05

Indicator of Success	Score																																										
1. When the majority of registered dog owners feel dog access rules enable them to provide for the adequate exercise of their dog (Objective 1)	A survey of 201 dog owners in September 2007 found that 54% of dog owners consider there are enough opportunities to exercise their dog.																																										
2. When dog related complaints decreases (Objective 2)	<p>Dog complaints increased slightly for the first time in seven years, but the total complaints is less than 2007/08 levels.</p> <table border="1" data-bbox="496 591 1364 831"> <thead> <tr> <th data-bbox="496 591 608 622">Year</th> <th colspan="2" data-bbox="608 591 1364 622">Number of Dog Complaints</th> </tr> <tr> <th data-bbox="496 622 608 654"></th> <th data-bbox="608 622 999 654">Complaints</th> <th data-bbox="999 622 1364 654">% Change</th> </tr> </thead> <tbody> <tr> <td data-bbox="496 654 608 685">2005/06</td> <td data-bbox="608 654 999 685">6,918</td> <td data-bbox="999 654 1364 685">-12.20%</td> </tr> <tr> <td data-bbox="496 685 608 716">2006/07</td> <td data-bbox="608 685 999 716">6,745</td> <td data-bbox="999 685 1364 716">-2.60%</td> </tr> <tr> <td data-bbox="496 716 608 748">2007/08</td> <td data-bbox="608 716 999 748">6,462</td> <td data-bbox="999 716 1364 748">-4.40%</td> </tr> <tr> <td data-bbox="496 748 608 779">2008/09</td> <td data-bbox="608 748 999 779">6,001</td> <td data-bbox="999 748 1364 779">-7.13%</td> </tr> <tr> <td data-bbox="496 779 608 810">2009/10</td> <td data-bbox="608 779 999 810">6,122</td> <td data-bbox="999 779 1364 810">+2.00%</td> </tr> </tbody> </table>	Year	Number of Dog Complaints			Complaints	% Change	2005/06	6,918	-12.20%	2006/07	6,745	-2.60%	2007/08	6,462	-4.40%	2008/09	6,001	-7.13%	2009/10	6,122	+2.00%																					
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4. When dog attacks, rushing dogs, and aggressive dogs in public places decreases (Objective 4)	<p>The number of dog attack increased but is lower than 2007/08 and aggressive dogs complaints remain unchanged after recording their lowest level in 2008/09.</p> <table border="1" data-bbox="496 1207 1364 1440"> <thead> <tr> <th data-bbox="496 1207 608 1238">Year</th> <th colspan="2" data-bbox="608 1207 1364 1238">Dog Attack Complaints on People</th> </tr> <tr> <th data-bbox="496 1238 608 1270"></th> <th data-bbox="608 1238 999 1270">Complaints</th> <th data-bbox="999 1238 1364 1270">% Change</th> </tr> </thead> <tbody> <tr> <td data-bbox="496 1270 608 1301">2005/06</td> <td data-bbox="608 1270 999 1301">257</td> <td data-bbox="999 1270 1364 1301">-5.40%</td> </tr> <tr> <td data-bbox="496 1301 608 1332">2006/07</td> <td data-bbox="608 1301 999 1332">256</td> <td data-bbox="999 1301 1364 1332">0.00%</td> </tr> <tr> <td data-bbox="496 1332 608 1364">2007/08</td> <td data-bbox="608 1332 999 1364">272</td> <td data-bbox="999 1332 1364 1364">6.30%</td> </tr> <tr> <td data-bbox="496 1364 608 1395">2008/09</td> <td data-bbox="608 1364 999 1395">226</td> <td data-bbox="999 1364 1364 1395">-16.91%</td> </tr> <tr> <td data-bbox="496 1395 608 1426">2009/10</td> <td data-bbox="608 1395 999 1426">245</td> <td data-bbox="999 1395 1364 1426">8.40%</td> </tr> </tbody> </table> <table border="1" data-bbox="496 1476 1364 1715"> <thead> <tr> <th data-bbox="496 1476 608 1507">Year</th> <th colspan="2" data-bbox="608 1476 1364 1507">Aggressive Dog Comp. on People</th> </tr> <tr> <th data-bbox="496 1507 608 1538"></th> <th data-bbox="608 1507 999 1538">Complaints</th> <th data-bbox="999 1507 1364 1538">% Change</th> </tr> </thead> <tbody> <tr> <td data-bbox="496 1538 608 1570">2005/06</td> <td data-bbox="608 1538 999 1570">439</td> <td data-bbox="999 1538 1364 1570">n/a</td> </tr> <tr> <td data-bbox="496 1570 608 1601">2006/07</td> <td data-bbox="608 1570 999 1601">490</td> <td data-bbox="999 1570 1364 1601">11.60%</td> </tr> <tr> <td data-bbox="496 1601 608 1632">2007/08</td> <td data-bbox="608 1601 999 1632">453</td> <td data-bbox="999 1601 1364 1632">-8.20%</td> </tr> <tr> <td data-bbox="496 1632 608 1664">2008/09</td> <td data-bbox="608 1632 999 1664">342</td> <td data-bbox="999 1632 1364 1664">-24.50%</td> </tr> <tr> <td data-bbox="496 1664 608 1695">2009/10</td> <td data-bbox="608 1664 999 1695">342</td> <td data-bbox="999 1664 1364 1695">0.00%</td> </tr> </tbody> </table>	Year	Dog Attack Complaints on People			Complaints	% Change	2005/06	257	-5.40%	2006/07	256	0.00%	2007/08	272	6.30%	2008/09	226	-16.91%	2009/10	245	8.40%	Year	Aggressive Dog Comp. on People			Complaints	% Change	2005/06	439	n/a	2006/07	490	11.60%	2007/08	453	-8.20%	2008/09	342	-24.50%	2009/10	342	0.00%
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It needs to be acknowledged that the indicators of success are influenced by a number of factors, including people's tolerance of dogs and their owners, people's willingness to contact Council, population growth and population density. Nevertheless, looking at all four measures together provides a useful indication of success.

Policy 1 of Policy on Dogs

What needs to be done to achieve our objectives?

POLICY 1 - Identify the Owner of Every Dog

All dog owners must register, and where required from 1 July 2006 microchip their dogs, to formally identify the person responsible for the care and control of every dog.

Source: Policy on Dogs 2004

What did Council say it would do to help dog owners and the general public achieve this policy?

- 1.1 *Keep a register of dogs, provide information to the National Dog Control Information Database, set registration fees, and provide dog owners with relevant information.*
- 1.2 *Inform and educate dog owners to encourage registration and microchipping.*
- 1.3 *Send annual registration notices to all known dog owners.*
- 1.4 *Offer incentives to owners to register and microchip their dog. For example, lower registration fees for responsible dog owners.*
- 1.5 *Take enforcement action against owners of unregistered dogs.*

Source: Policy on Dogs 2004

What has Council done to help dog owners and the general public achieve this policy?

- Undertaken a survey in August 2007 to estimate the number of dogs in Manukau City (as opposed to those the Council is aware of). The survey estimated that dog ownership has decreased 32% since 1992. While the estimated overall number of dogs reduced slightly from 25,450 in 1992 to 24,899 in 2007, the number of households has increased from 64,523 in 1992 to 96,422 in 2007. The survey's also found that maori and pacific island dog owners are less likely to have a registered dog.
- At the end of 2009/10, the Council had 19,170 registered dogs, and held an estimated 1,754 unregistered dogs not subsequently registered¹, a total of 20,924 dogs from a total estimated population of around 25,000 dogs.
- Development of new Dog Management System to enable owner, dog, complaint and enforcement information to be held and to update the National Dog Database (Policy 1.1).
- Set registration fees for 2010/11 through the Annual Plan process. Fees remain unchanged (Policy 1.1).
- Sent annual registration notices and *The Pooch Press* to all known dog owners in June 2009 (Policy 1.2 and 1.3).
- Continued to apply a 50% discount on registration fees to all dog owners who had *Responsible Dog Owner status* (Policy 1.4).
- Continued to run *Registration "Early Bird" Competition* giving automatic entry to all dog owners who register their dogs on time (Policy 1.4).
- Held 954 dogs from owners who did not register their dog, and issued 975 instant \$300 fines to owners who did not register their dog (Policy 1.5).
- Carried out surveys to find unregistered dogs throughout the year (Policy 1.5).

¹ Estimated by subtracting the number of dogs claimed from the number of dogs held. Assumes all registered dogs are claimed even though in reality this is not the case.

Policy 2 of Policy on Dogs

What needs to be done to achieve our objectives?

Policy 2 - Provide for Dog Access to Public Places

Dog owners must be provided with a reasonable level of access to public places without compromising public safety and comfort.

Source: Policy on Dogs 2004

What did Council say it would do to help dog owners and the general public achieve this policy?

- 2.1 *When preparing plans or making bylaws controlling the access of dogs to public places:*
 - a. *Recognise dog owners as a user of public places.*
 - b. *Aim for integration not separation of dogs and their owners with other users of public places.*
 - c. *Consider dog access to public places on a city wide basis.*
 - d. *Aim to provide a range of opportunities for owners to exercise their dogs depending on their needs (eg. provision of off-leash areas or where appropriate bins for dog faeces).*
 - e. *Ensure controls on dog access are clear to everyone.*
- 2.2 *Make bylaws that:*
 - a. *Identify public places where owners can use their good judgement to take their dog under control either on a leash or off a leash; public places where owners are required to keep their dog under control on a leash; and public places where dogs are prohibited. Refer to section named "Dog Access Areas" for details.*
 - b. *Define the term "control" to mean that the dog is not causing a nuisance to any person, distress, danger, injury to any person, domestic animal, stock or poultry, or protected wildlife, or causing any property damage and the person in charge of a dog is able to obtain an immediate and desired response from the dog by use of a leash, voice commands, hand signals, whistles or other effective means.*
 - c. *Require dogs classified by Council as a dangerous dog to be controlled by their owners on a leash at all times in any private way (including shared driveway) or public place.*
 - d. *Require dog owners to carry receptacles to remove dog faeces, and to immediately remove any faeces left by their dog, in any place other than their own property.*
 - e. *Recognise that working dogs while working and dogs contained in a vehicle or cage, should not be prohibited from public places or required to be controlled on a leash.*
 - f. *Allow an event organiser to determine the appropriate level of dog access for that event at their discretion or in accordance with any conditions of the Council or the Auckland Regional Council.*
- 2.3 *Identify areas where dogs are prohibited by the Department of Conservation ...*
- 2.4 *Take enforcement action against owners who breach the Act or bylaws by failing to contain or control their dogs.*

Source: Policy on Dogs 2004

What has Council done to help dog owners and the general public achieve this policy?

- A survey of 201 dog owners in September 2007 found that 54% believe there are enough opportunities to exercise dogs. Other highlights of the survey include:
 - 98% know footpaths are on-leash areas
 - 26% want a designated dog park
 - Most dog exercise is on leash (58%), 23% half and half and 16% mostly off-leash
 - Dogs (and owners) exercised on average 5.3 times over an average of 4.3 days for an average of 3.6 hours a week
 - Non-european owners and owners of multiple dogs typically exercised less than 2 days a week
 - Exercise undertaken with owner or co-owner
 - 26% usually or sometimes drive to an exercise location, the majority usually set out from home
 - The majority usually exercise on footpaths (74%), 45% in a park and 18% on a beach.

- The Council considered a preliminary investigation on the concept, location, and cost of an enclosed 'dog park' facility in October 2006 but declined to proceed with further investigations at this time (Policy 2.1).
- Adopted bylaws relating to dog access in public places in accordance with agreed principles on 30 September 2004 (Policy 2.1, 2.2 and 2.3).
- Carried out 1,114 patrols and 'blitzes' city wide. Blitzes focus resources in areas and times with the most potential for conflict and are more effective than general patrols. This includes around schools in the morning and afternoon, rubbish days, and problem streets or reserves (Policy 2.4).

Policy 3 of Policy on Dogs

What needs to be done to achieve our objectives?

Policy 3 - Encourage Responsible Dog Ownership

Dog owners must be encouraged to meet their obligations under the Dog Control Act and Council's Bylaws to ensure the health, well-being and safety of dogs and the general public.

Source: Policy on Dogs 2004

What did Council say it would do to help dog owners and the general public achieve this policy?

3.1 Reward responsible dog owners.

3.2 Inform and educate dog owners.

Source: Policy on Dogs 2004

What has Council done to help dog owners and the general public achieve this policy?

- Provided information at Council's website www.manukau.govt.nz > Council Services > Dogs
- Provided information to pet shops and veterinary clinics in Manukau City.
- Gave 100 reward vouchers to dog owners.
- Operated a Responsible Dog Owner Programme which involves a property inspection and demonstration of knowledge of responsible dog ownership. In 2009/10, 445 applications were granted. None were declined.
- Ran 12 free obedience/temperament evaluation sessions to owners of registered dogs in March 2010 attended by 70 dog owners.
- Provided awareness campaigns on registration, registration competition, adoption, dog access restrictions in parks, education programmes, stray dogs, amnesty, summer beach restrictions, microchipping, lost dogs, dogs and holidays, free dog training and removal of faeces in local newspapers.
- Also read Policy 1 and Policy 5.

Policy 4 of Policy on Dogs

What needs to be done to achieve our objectives?

Policy 4 - Enforce Dog Owner Obligations

Powers of enforcement under the Dog Control Act 1996 should be used to the fullest extent necessary to ensure public safety and comfort and to penalise and deter irresponsible dog ownership.

Source: Policy on Dogs 2004

What did Council say it would do to help dog owners and the general public achieve this policy?

- 4.1 *Establish a response service to receive, investigate and resolve dog complaints from members of the public.*
- 4.2 *Remove dogs threatening public safety and comfort.*
- 4.3 *Issue infringement notices, prosecute owners, and use menacing or dangerous dog classifications, and probationary and disqualified dog owner classifications.*
- 4.4 *Make bylaws that:*
 - a. *Require a licence to be obtained where more than two dogs are kept on any land or premises (whether or not the dogs have the same owner) other than in the following zones of the Manukau City Operative District Plan 2002: Rural 1, 2, 3 and 4, Future Development Stage 1 and Stage 2, Flat Bush Countryside Transition, Mangere Puhinui Heritage and Mangere Puhinui Rural.*
 - b. *Require the containment of bitches in season and the containment of dogs infected with a contagious disease other than when being transported to a veterinary clinic, or another property in regard to bitches in season with the consent of the occupier.*
 - c. *Require the neutering of dogs where they have not been kept under control on more than one occasion.*

Source: Policy on Dogs 2004

What has Council done to help dog owners and the general public achieve this policy?

- Responded to 6,122 dog related complaints (see Part B Table 1 for details). Overall, there were 21,459 dog related calls received by the Council's Call Centre and Animal Shelter, comprising of 10,437 frequently asked questions, 7,421 requests for service, 2,299 cases and fulfilments, and 1,302 other call centre interactions and 1,947 calls to the Animal Shelter (Policy 4.1).
- Held 3,332 dogs at the animal shelter (Policy 4.2).
- Issued 2,356 infringements and made 142 prosecutions (Policy 4.3).
- Adopted bylaws relating to more than two dogs on a property, bitches in season, dogs infected with a contagious disease, and the neutering of roaming dogs on 30 September 2004 (Policy 4.4a, 4.4b, 4.4c).
- Developed new Dog Management System to provide more efficient processing of infringements, prosecutions, and dog and owner classifications (Policy 4.3).

Policy 5 of Policy on Dogs

What needs to be done to achieve our objectives?

Policy 5 - Educate the Community About Dogs

The community must be aware of how to live with dogs to minimise danger, distress and nuisance.

Source: Policy on Dogs 2004

What did Council say it would do to help dog owners and the general public achieve this policy?

5.1 Inform and educate dog owners and the general public about dogs.

Source: Policy on Dogs 2004

What has Council done to help dog owners and the general public achieve this policy?

- Presented to 4,337 kindergarten, primary and intermediate school pupils city wide.
- Had displays at 10 events including Omana Children's Day, Franklin A & P Show, German Shepherd Rescue Trust Xmas Party, Clevedon A&P show, Ambury Farm, Manurewa Library Safety Day, Kohuora Park Clean Up day, Papatoetoe Festival Day, Otara Spring Clean Day, Travel Expo, Southern Cross Campas.
- Presented to 285 adults from 7 community groups and organisations, including Highland Park Ladies Probus Club, Wymondly School Family Evening – Walking School Bus, Clevedon Kindergarten – Teachers & Parents, St John Youth Group, Brownies, Manurewa, and First Home Care Nurses.
- Also read Policy 1 and Policy 3.

Policy 6 of Policy on Dogs

What needs to be done to achieve our objectives?

Policy 6 – A Consistent Approach to the Management of Dogs in the Auckland Region

The City and District Councils of the Auckland Region, the Auckland Regional Council and the Department of Conservation must work proactively towards closer alignment of policy, bylaws, services and practices in respect of dogs to provide greater certainty for the citizens of the Auckland region.

Source: Policy on Dogs 2004

What did Council say it would do to help dog owners and the general public achieve this policy?

6.1 Participate in regional groups to discuss dog related policies, bylaws, services and practices.

Source: Policy on Dogs 2004

What has Council done to help dog owners and the general public achieve this policy?

- Participated on *Dog Policy and Bylaws – Regional Coordination Group* for the development of the Policy on Dogs 2004 and associated bylaw.
- Attended the Companion Animal Annual Conference.
- Jointly operate the animal shelter with Papakura District Council.

Policy 7 of Policy on Dogs

What needs to be done to achieve our objectives?

Policy 7 - Provide Adequate Funding for Dog Management Services

Adequate funding must be provided to maintain an acceptable level of dog management services. When considering dog related fees, the Council must take into account the user pays principle, penalty based fees, legislative requirements, Council's Funding Policy, recognition of responsible dog ownership, and community responsibilities.

Source: Policy on Dogs 2004

What did Council say it would do to help dog owners and the general public achieve this policy?

7.1 Set reasonable fees for the registration and control of dogs.

7.2 Set lower registration fees for responsible dog owners.

7.3 Set a higher registration fee for the late registration of dogs.

Source: Policy on Dogs 2004

What has Council done to help dog owners and the general public achieve this policy?

- Set registration fees for 2010/11 through Annual Plan process. Fees remain unchanged (Policy 7.1).
- Continued to apply a 50% discount on registration fees to all dog owners who had *Responsible Dog Owner* status (Policy 7.2).
- Continued to apply a higher late registration fee (Policy 7.3).
- Monitored revenue from dog registration, fees, penalties, infringement and court fines and expenditure associated with the cost of providing dog management services as part of the annual plan process (Policy 7).

Policy 8 of Policy on Dogs

What needs to be done to achieve our objectives?

Policy 8 - Gather Information to Assess the Effectiveness and Fairness of Our Policy on Dogs

Information must be gathered to assess the effectiveness and fairness of the Policy on Dogs.

Source: Policy on Dogs 2004

What did Council say it would do to help dog owners and the general public achieve this policy?

8.1 Report annually on the Council's administration of the Policy on Dogs and its dog control practices.

Source: Policy on Dogs 2004

What has Council done to help dog owners and the general public achieve this policy?

- Prepared this report.
- Continued development of new Dog Management System to provide better reporting.

PART B - STATISTICAL INFORMATION

Table 1: Information Required By Section 10A of the Dog Control Act 1996

Category	As at 30 Jun 2010 (Last Year)	For Period 01 Jul 2009 - 30 Jun 2010 (Last Year)
1) Total Number of Registered Dogs	<i>19,170 (18,122)</i>	<i>~ Not Applicable ~</i>
2) Total Number of Probationary Owners	<i>7</i>	<i>11</i>
3) Total Number of Disqualified Owners	<i>5</i>	<i>6</i>
4) Total Number of Dangerous Dogs	<i>30</i>	<i>17</i>
5) Total Number of Menacing Dogs	<i>687</i>	<i>251</i>
6) Total Number of Complaints Received	<i>~ Not Applicable ~</i>	<i>6,122</i>
<ul style="list-style-type: none"> ➤ Roaming Dogs ➤ Barking Dogs ➤ Dog Attacks on People ➤ Dog Attacks on Animals ➤ Aggressive Dogs ➤ Other (including unregistered dogs, breach of dog access rules) 	<i>~ Not Applicable ~</i>	<i>3,535 (3,576)</i> <i>1,483 (1,398)</i> <i>245 (226)</i> <i>291 (250)</i> <i>414 (398)</i> <i>154 (153)</i>
7) Total Number of Infringement Notices.	<i>~ Not Applicable ~</i>	<i>2,356</i>
8) Total # Prosecutions Taken	<i>~ Not Applicable ~</i>	<i>142</i>

Table 2: Reason for Arrival and Departure of Dogs Held at Animal Shelter

Category	For Period 01 Jul 2009 – 30 Jun 2010	Last Year 01 Jul 2008 – 30 Jun 2009
Dogs Held at Animal Shelter	<i>3,332</i>	<i>3,157</i>
<ul style="list-style-type: none"> ➤ Number of registered dogs held ➤ Number of unregistered dogs held 	<i>853</i> <i>2,479</i>	<i>522</i> <i>2381</i>
Main Reason for Arrival		
<ul style="list-style-type: none"> ➤ Dog not registered ➤ Dog not contained on Private Property ➤ Dog Strayed on Private Property ➤ Dog Roaming in Public Place Without its Owner Present ➤ Dog Barking ➤ Dog Aggressive ➤ Dog Attacked Person ➤ Dog Attacked Domestic Animal ➤ Dog Amongst Stock or Wildlife ➤ Dog Voluntary Relinquished by Owner ➤ Dog Dead ➤ Owner Failed to Provide for Welfare of Dog ➤ Miscellaneous 	<i>954</i> <i>26</i> <i>1,032</i> <i>611</i> <i>22</i> <i>135</i> <i>97</i> <i>96</i> <i>10</i> <i>100</i> <i>50</i> <i>172</i> <i>27</i>	<i>889</i> <i>55</i> <i>1,073</i> <i>562</i> <i>24</i> <i>113</i> <i>78</i> <i>76</i> <i>1</i> <i>111</i> <i>38</i> <i>123</i> <i>14</i>
Reason for Departure		
<ul style="list-style-type: none"> ➤ Dog Claimed by Owner ➤ Dog Adopted or Transferred ➤ Dog Euthansed/Dead ➤ Dog Stolen/Escaped 	<i>1,578</i> <i>187</i> <i>1,576</i> <i>1</i>	<i>1,357</i> <i>221</i> <i>1,586</i> <i>1</i>